

1. Boosting the economy, supporting businesses and enabling employment

Local Performance Measures	24-25 Target (YTD)	24-25 Full Year Actual	Status (YTD)
Number of participants engaging with the Employment and Training Service	40	308	★
Percentage of staff who left Council employment in the year to date *	16.00	12.30	★
Number of working days/shifts per full time equivalent (FTE) employee lost due to sickness absence: short term *	5.00	5.70	●
Number of working days/shifts per full time equivalent (FTE) employee lost due to sickness absence: long term *	5.00	5.81	■
Percentage of permanently appointed employees, new to the organisation, who voluntarily left the organisation within the first 12 months *	9.00	5.49	★
Percentage of staff who agree/strongly agree that the Council cares about employee wellbeing	75.00	84.00	★
Percentage of council vehicles maintained by the Transport Maintenance Unit that passed their MOTs first time	95.00	96.92	★
Percentage of category 1 road defects repaired or made safe by the end of the next working day	95.00	95.97	★
Percentage of highways safety inspections completed on time	100.00	99.99	●
Public Service Vehicle (Refuse, Highway and Grounds Vehicles) Operators' Compliance Risk Score *	10.00	0.90	★
Number of new jobs created	100	184	★
Number of new businesses supported	32	50	★
Number of businesses supported	150	539	★
Percentage of planning applications dealt with in time	90.00	84.92	●
Number of construction activities completed	6	9	★
Number of enquiries resolved at first point of contact	26,000	33,853	★
Total £000 debt recovered	60	63	★

*This is a "smaller is better" target, where the lower the value, the better the outcome.

Key

■	Red	Below target by 15% or more
●	Amber	Below target by less than 15%
★	Green	On target, or better than target